

Great Northern Trailer Works "Limited One Year Warranty"

Great Northern Trailer Works provides the following limited (1) Year Warranty on its manufactured products to the original consumer.

Conditions of Great Northern Trailer Works Limited One Year Warranty are as follows: purchased trailer shall be free from defective material and factory workmanship for a period of one (1) year from the date of sale by our authorized dealer, and ninety (90) days for electrical components, axles, bearings and associated running gear parts.

Great Northern's obligation shall be limited to: repairing or replacing any parts which are covered under this warranty, shown to be defective and which have been delivered to our factory, charges prepaid.

Upon receiving parts which are defective in warranty, Great Northern will make its best effort to repair or replace the failure, if it is found to be within the terms of this warranty within sixty (60) days.

THIS WARRANTY SHALL NOT EXTEND TO:

- 1) Any trailer or component in which the warranty registration card was not returned to Great Northern Trailer Works.
- 2) Any trailer that has been altered, repaired or modified without prior written authorization by Great Northern Trailer Works.
- 3) Paint, finish durability and painter's workmanship are not covered under this warranty.
- 4) Certain parts which require replacement in the ordinary course of use due to normal wear. Tires, grease and lubricants are considered as normal wear items and are not covered.
- 5) Tires, axles, axle assemblies, suspension components, or any other equipment which is warranted separately by the respective manufacturers of said components.

The value of the product or material in error is our only liability. Any lost time, storage, towing or lost wages is not covered under this warranty and will not be compensated.

State laws vary from state to state. Great Northern Trailer Works assumes no responsibility for any trailer not meeting states' specifications.

Axel Warranty Information

Quality Trailer Products- Axle Division Limited Warranty For Assistance Contact Our Warranty Department

Quality Trailer Products

– Axle Division

1012 Industrial Drive

Royse City, TX 75189

(800) 334-6355

Warranty Service Provided Through Our Nationwide Distribution Locations. Quality Trailer Products - Axle Division extends to the original purchaser only a limited warranty on each Quality Trailer Products - Axle Division axle assembly against defects in material or workmanship for a period of one (1) year from the date of purchase.

A warranty period of five (5) years is extended on Equalizer Torsion Axle Suspensions exclusive of hubs, drums, brakes, bearings and seals which are covered for a period of one (1) year. A warranty period of two (2) years is extended on all Quality Trailer Products- Axle Division 10K axles. This is an unlimited mileage warranty (excluding misuse, abuse, misapplications or alterations.)

1. To obtain warranty service, please call or send the following information to the address listed on the back.

- A. Name and mailing address of purchaser.
- B. Proof of date of purchase.
- C. Name of manufacturer of unit under which axle is mounted.
- D. Model, year and serial number of unit.
- E. Name and address of dealer from whom unit was purchased.

2. This warranty does not extend to:

- A. The connecting of brake wiring to the trailer wiring or trailer wiring to the towing vehicle wiring.
- B. The attachment of the axles to the frame.
- C. Hub imbalance, or any damage caused thereby.
- D. Parts not supplied by Quality Trailer Products - Axle Division.
- E. Any damage whatever if caused by or related to any alteration of the axle.
- F. Use of axle assembly on unit other than that to which it was originally mounted.
- G. Normal wear including brake lining and magnets.

3. This warranty does not cover defects caused by:

- A. Improper installation.
- B. Damage (not resulting from defect or malfunction) while in the possession of the customer.
- C. Unreasonable use (including failure to provide reasonable and necessary maintenance).

4. Repair or replacement under this warranty is the exclusive remedy of the customer.

Quality Trailer Products - Axle Division shall not be liable for any incidental or consequential damages, including any towing fees, hotel bills, telephone calls and meals for breach of any express or implied warranty on the axles.

5. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

NHTSA Notification Statement

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Great Northern Trailer Works Trailers.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer or Great Northern trailer Works Trailers.

To contact NHTSA, you may call either the Auto Safety Hotline toll-free at 1-800-424-9393 (or 202-366-0123) or write to: NHTSA: U.S. Department of Transportation, 400 7th Street, SW, NSA-11, Washington, DC 20590. You can also obtain other information about motor vehicle safety from the Hotline